Step-by-step guide(s)

For Google Chrome:

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1. Click the three dots in the upper right side of the chrome window



2. Hover over "More tools" and wait for the menu to expand

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Print			C	trl+P
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Find			C	trl+F
More tools	-		-	
Edit	Cut	Co	ру	Paste
Settings				
Help				
Exit				

3. Click "Clear browsing data"

Ctrl+Shift+Del
Shift+Esc
Ctrl+Shift+I

4. Set the time range to include everything

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<u>~</u>	178 iter	Last / days		
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\checkmark	Less th	an 319 MB		
_	Passwo	ords and other sign-in data		
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5. Click "Clear data"

Time range All time Image: Series and other site data Image: Cookies and other site data Image: Series and the site data Image: Cookies and other site data Image: Series and the site data Image: Cookies and other site data Image: Series and the site data Image: Cookies and the site data Image: Series and the site data Image: Cookies and the site data Image: Series and the site site data Image: Cookies and the site site site site site site site sit			Basic		Advance	d	
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Please make sure you completely close out of all tabs and all web browser sessions before trying again!

Mac OS Safari

- 1. Click on the Safari drop-down menu and select Preferences.
- 2. Click the **Advanced tab**. Select the **Show Develop menu in menu bar** checkbox and close the Preferences window.
- 3. Select the **Develop** drop-down menu. Click **Empty Cache**.

Note: You may want to also clear your browser history. Select the **History** drop-down, then **Clear History**.

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iPhone/iPad Safari

To clear your history and cookies, go to the Settings app > Safari, and tap Clear History and Website Data.



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For Mozilla Firefox:

1. Click the three bars in the top right



2. Click on "Library"

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3. Click "History"



4. Click "Clear Recent History"



5. Click the drop-down box and set it to "Everything", then click Clear Now

Clear Recent History	×
Time range to clear:	Last Hour 🗸
	Last Hour Last Two Hours Last Four Hours Today
Active Logins	Everything
✓ Form & Search His	story
Data	
Site Preferences	Offline Website Data
	Clear Now Cancel

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