

# Dental Terminology

## MICROCREDENTIAL



Continuing education is critical to success, and we aim to provide this training to Delta Dental employees. The goals of the program include the improvement of overall customer satisfaction by increasing the Delta Dental employee's understanding of dental terms and procedures, and the enablement of the Delta Dental employee to provide accurate feedback on how dental procedures relate to each other to help the insurance subscriber maximize their dental benefits.

### Verified Microcredential Certificate

This course provides a reference manual that supports the Delta Dental employee's daily work. A course binder with handouts is provided for focused notetaking and ongoing reference after the course has been completed. A web-based learning site is available to enhance and reinforce the weekly instruction. This includes survey/assessments, learning objectives, and course materials and resources. Participants are also asked to take a post-training survey to measure the understanding and retention of the course curriculum.

### Module Topics

1. The Dental Team, Basic Tooth Morphology, and Numbering Systems
2. Diagnostic Imaging, Dental Diseases, Diagnostics and Preventative Procedures
3. Endodontic and Periodontal Procedures
4. Restorative Procedures, Prosthodontics-Fixed and -Removable
5. Oral Surgery, Implant Procedures and Supported Prosthetics
6. Orthodontic Procedures, Adjunctive General Services and Anesthesia and Misc. Procedures

### DELIVERY

Online; 6 sessions, 2.5 hours per session

### MORE INFO

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603-230-4022

[NHTI.edu/btc](http://NHTI.edu/btc)

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## **NHTI – Concord's Community College**

NHTI is a dynamic public institution of higher learning that provides accessible, rigorous education for students, businesses, and the community. We create pathways for lifelong learning, career advancement, and civic engagement, offering 80+ academic programs to 4,600+ students annually. NHTI is a member of the Community College System of New Hampshire and since 1969 has been accredited by the New England Commission of Higher Education, a nongovernmental, nationally recognized accrediting agency.

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