

Hello Student Affairs,

The newly formed Assessment and Retention Team has begun its work to assess how to best serve students with a focus on constant improvement within student affairs. We are going to continue to assess a variety of important topics within departments and support the assessment that is taking place throughout student affairs. The first thing we started with was a question of the week that would be sent out to students in order to allow them to complete the one question survey and be entered into a drawing for a \$10 gift card. I want to share that data with you so that you have access to it and can utilize that information for the work you all are doing.

The first question we asked was **How do you best receive information from NHTI?** The students were able to rank the options which were: Student email, personal email, text messaging, phone call, hard copy mailing, Instagram, Facebook, and other. We received 229 responses, and an important caveat is that this was sent to student's student emails. The results were as follows:

1. Student Email (7.23)
2. Personal Email (6.26)
3. Text Message (5.83)
4. Phone Call (4.74)
5. Hard Copy Mailing (4.14)
6. Facebook (3.69)
7. Instagram (3.44)
8. Other (1.67)

The numbers you are seeing next to the results are the score they receive. Higher number is higher average placement in the ranking. For example, Student Email had 141 first place votes giving it the highest score with the next closest being personal email which received 40.

I also want to include some demographics to help paint the holistic picture of the data you are seeing. Of the 229 responses:

- 4 were under 18
- 115 were ages 18-24
- 63 were ages 25-34
- 26 were ages 35-44
- 14 were ages 45-54
- 4 were ages 55-64
- 1 was over the age of 65
- 2 preferred not to answer

This data is only meant to support students and assist them in having all the information necessary to make them successful at NHTI. It is also important to note that too many emails will skew that result as emails will be lost and a good variety can be helpful for students. If you all have any questions please feel free to let me know in regards to this survey or assessment in general. Also, a special thank you to Sheri Gonthier, Garrett Highland, Denine Garnett, Kaitlin Moody, Janet Ercolini, Deb Smith, and Laura Pantano for assisting with the assessment.

Thank you,



Colby Chaput, Chair – Assessment and Retention Team

To Advisors, Student Engagement Team, Residence Life, and Director of Student Life,


The Assessment and Retention Team has been hard at work putting together assessment to improve the NHTI Student Experience. While this is an ongoing task, one of the main functions of the Assessment and Retention Team is to share the data with student affairs in the hopes of continually improving. We have begun with a question of the week that goes out to students and allows them to answer the one question and be entered into a raffle. The first week we got 229 responses and this week we got 156. The question this week was **NHTI Student Life offers a variety of activities throughout the semester for students. Which of the following would be interested in participating in? (Check all that apply).**

Options were given that students could choose from and this is being shared with you all as a way to think about programming and what our students are most interested in currently. I have put the results in order here:

1. Food Centered Events (56.41% or 88 respondents)
2. Live Music Events (52.56% or 82 respondents)
3. Movie Nights (45.51% or 71 respondents)
4. Off Campus Trips (44.23% or 69 respondents)
5. Recreational Activities (42.31% or 66 respondents)
6. Arts & Crafts (36.54% or 57 respondents)
7. Community Service (35.26% or 55 respondents)
8. Speakers/Lecturers/Educators (33.33% or 52 respondents)
9. Dances (19.87% or 31 respondents)
10. Other (6.41% or 10 respondents)
 - a. Others include:
 - b. Debates
 - c. Dance performance by a local or other dance company
 - d. Fair of sorts
 - e. Game Nights
 - f. Battle of the Bands
 - g. Hiking Trips/Intramural Sports
 - h. More Therapy Dogs
 - i. And More...

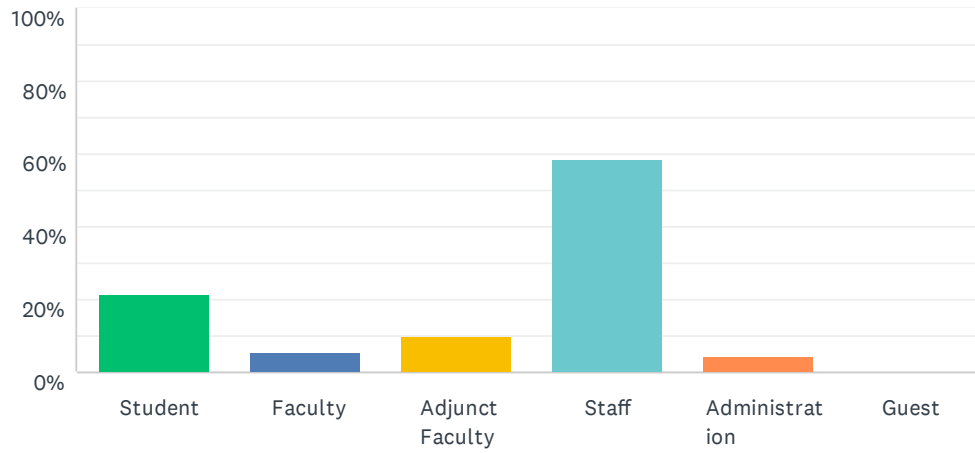
While this is a small-scale assessment it helps to paint a picture of what our student population is interested in. Different groups of students will ALWAYS have a variety of preferences in programs, but if we can focus on some of those things our students want most then that can make their experience more enjoyable. As always, if you have any questions please feel free to reach out and I would be happy to answer those! And of course, a special thank you to the assessment and retention team for all of their hard work in making this all possible!

Thank you,


Colby Chaput
Chair, Assessment and Retention Team

Q3 I am a...

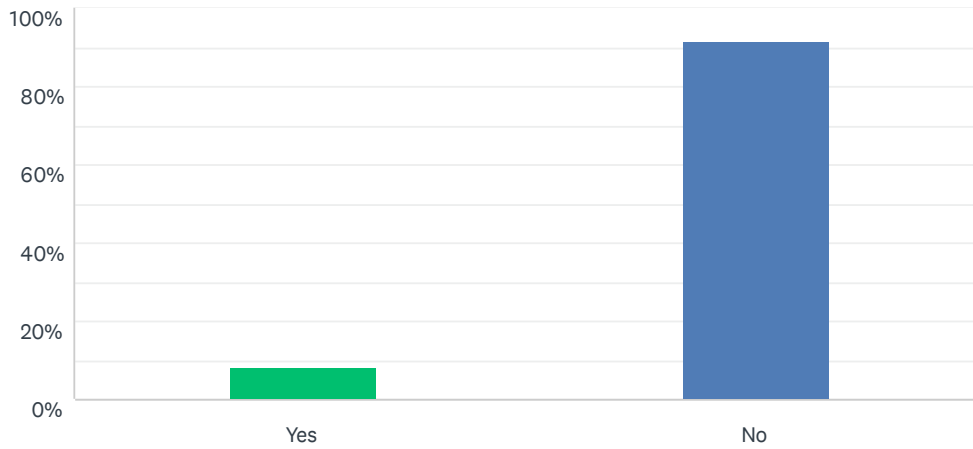
Answered: 70 Skipped: 0



ANSWER CHOICES	RESPONSES	
Student	21.43%	15
Faculty	5.71%	4
Adjunct Faculty	10.00%	7
Staff	58.57%	41
Administration	4.29%	3
Guest	0.00%	0
TOTAL		70

Q5 Is your participation today for an assignment or extra credit?

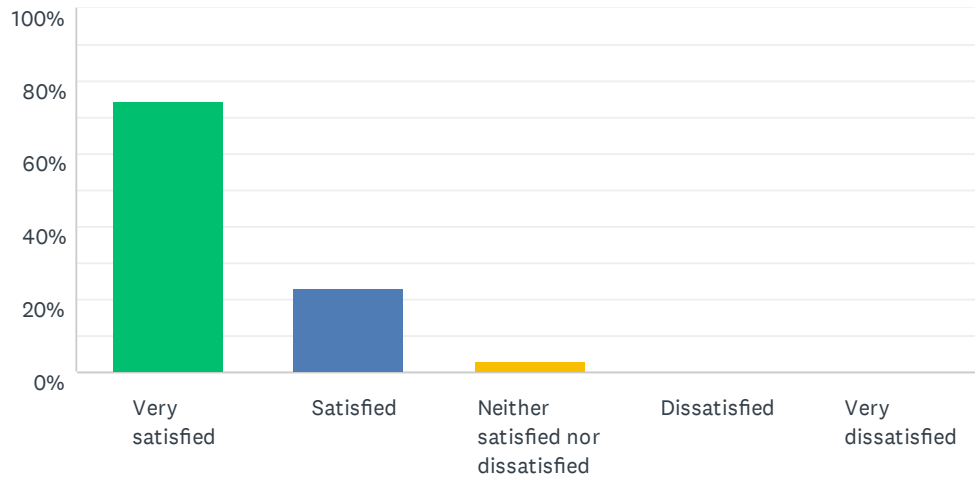
Answered: 70 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	8.57%	6
No	91.43%	64
TOTAL		70

Q7 Please rate your overall satisfaction with the program.

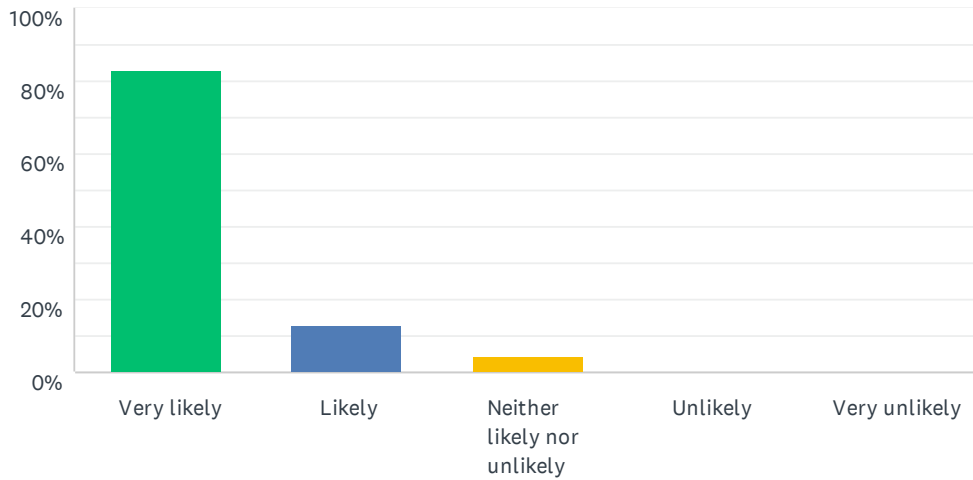
Answered: 70 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	74.29%	52
Satisfied	22.86%	16
Neither satisfied nor dissatisfied	2.86%	2
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		70

Q8 How likely are you to recommend this program to a friend?

Answered: 70 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very likely	82.86%	58
Likely	12.86%	9
Neither likely nor unlikely	4.29%	3
Unlikely	0.00%	0
Very unlikely	0.00%	0
TOTAL		70

Q9 What recommendations would you make to improve this program?

Answered: 39 Skipped: 31

Fall 2020 Engagement

#	RESPONSES	DATE
1	None. It was very moving!	11/20/2020 2:17 PM
2	Very well done and important to hear	11/20/2020 12:06 PM
3	Nothing, it was good.	11/20/2020 11:59 AM
4	this was beautiful, thanks for remembering our lost souls	11/20/2020 11:56 AM
5	I appreciate the learning experience the Let's Talk About...series provide.	11/13/2020 11:49 AM
6	N/A	11/13/2020 11:24 AM
7	Today - more interactive	11/13/2020 11:17 AM
8	One of my favorite sessions, having someone who is so knowledgeable in the area of discussion really enhances the discussion.	11/13/2020 11:06 AM
9	I would have liked to have this event recorded so that it could have been shared with the NHTI community	11/13/2020 11:02 AM
10	None	11/13/2020 11:01 AM
11	None	11/13/2020 11:01 AM
12	Would love to see Palana again	11/13/2020 11:00 AM
13	I think there should be some feeder questions to start the conversation. I think each student, faculty and staff should be required to attend one of these sessions per semester.	10/30/2020 11:01 AM
14	None right now.	10/30/2020 10:58 AM
15	Nothing. Very well done and very good stories today.	10/16/2020 12:59 PM
16	there are a few suggestions I recommend to improve the mental health stigma talk. 1. do break out sessions in a smaller format in addition to the main chat, this will allow people to open up in a different way and maybe those who are shy wont be as reluctant in a smaller group. 2. allow for a question and answer period after the discussion has taken place in which the master of ceremonies running the chat reads questions and answers can be provided .	10/16/2020 11:06 AM
17	No recommendations. The program is perfect just the way it is. This was one of my favorite sessions because I could personally relate to it. Thank you so much!	10/16/2020 10:58 AM
18	Add more questions and general information about the topic so people can gain information about it as well as share. Maybe make it longer to add more time for discussions.	10/16/2020 10:58 AM
19	Don't have any recommendations.	10/16/2020 10:57 AM
20	I like the open discussion format but do think there should be a bit more structure with set questions at the beginning so start.	10/16/2020 10:57 AM
21	I feel as though everything is fine the way it is.	10/16/2020 10:57 AM
22	just keep it going. so therapeutic and informative!	10/16/2020 10:55 AM
23	No recommendations at that time.	10/16/2020 10:54 AM
24	I think this was a powerful program even though I have heard Justice Broderick speak before.	10/13/2020 1:35 PM
25	This was a great Program/talk today to listen to. Very important talk and very helpful.	10/13/2020 1:26 PM
26	None - maybe a list of resources get sent out to all participants somehow as well as NHTI resources	10/13/2020 1:12 PM
27	This worked very well for a Zoom presentation.	10/13/2020 1:04 PM
28	None. Judge Broderick was an amazing speaker. His story was very touching. This was eye opening regarding mental illness. I'm so glad he shared his story.	10/13/2020 12:58 PM
29	I thought that is program was amazing, I can't think of anything specifically to improve it.	10/13/2020 12:52 PM
30	The volume of the presentation was very low and it was hard to hear the recording. Other than that, it was an EXCELLENT program	10/13/2020 12:40 PM

Fall 2020 Engagement

31	None	10/7/2020 3:37 PM
32	I have no recommendations. Everything went how I expected.	10/2/2020 11:09 AM
33	I love how the program is and wouldn't change anything. I learn a lot of information from listening to the discussions.	10/2/2020 11:09 AM
34	There should be set discussion topics used to start the conversation, if discussion needs to be redirected, or if there is a lull	10/2/2020 11:07 AM
35	I can't wait to see it grow and see more people attend	10/2/2020 11:05 AM
36	Nice job Laura.	10/2/2020 11:02 AM
37	make the videos leading up to events available sooner, and email them out to community members along with invites when they go out.	9/18/2020 1:25 PM
38	Have question prompts ready to keep discussion going and focused	9/18/2020 11:51 AM
39	No improvements but want to say that it is helpful to have the short videos prior to the talk to get me thinking about the issues. Also great to have a speaker for the same reason.	9/18/2020 11:05 AM

Q10 What other programs would you like to see?

Answered: 19 Skipped: 51

#	RESPONSES	DATE
1	I am open to any new topics.	11/13/2020 11:49 AM
2	Transgender in the world of athletics	11/13/2020 11:08 AM
3	Difficult family relationships and best ways to interact with them.	11/13/2020 11:01 AM
4	Lets Talk About -- Hunger and Homelessness; Religion; Vegetarian, Vegan, Plant-based what????;	10/30/2020 11:01 AM
5	Economic inequality	10/30/2020 10:58 AM
6	I would like programs on epilepsy intervention strategies at the college level on the topics of understanding and spreading greater awareness to the college. epilepsy is still in the dark and many other topics get their own month of recognition at the college epilepsy effects all walks of life all ethnicities of people there is no reason this cannot be talked about openly for people who want the chance to do so.	10/16/2020 11:06 AM
7	A program about Bipolar or Schizophrenia	10/16/2020 10:58 AM
8	How to help others with mental health illnesses or suicidal thoughts	10/16/2020 10:58 AM
9	I don't really know.	10/16/2020 10:57 AM
10	I wouldn't mind seeing more stuff about mental health, I truly believe it is beneficial.	10/16/2020 10:57 AM
11	any! :)	10/16/2020 10:55 AM
12	Dean Kamen, Ken Burns, NH musicians, NH comedians (laughter is the best medicine!)	10/13/2020 1:35 PM
13	More mental health speakers. Possibly one on Bipolar Disorder.	10/13/2020 12:58 PM
14	I am open to all programs, I love to learn about new things and learn more about topics I already know about.	10/13/2020 12:52 PM
15	LGBTQ+	10/2/2020 11:09 AM
16	Possibly a program about communication; how people might come across to someone by the words they are saying and how they say it, how we all can be better communicators.	10/2/2020 11:09 AM
17	religion food/dietary choices family/relationships	10/2/2020 11:07 AM
18	Commuter student senate to deal with commuter student issues working in tandem with current student senate this will allow for a more well rounded student experiences. Commuter student experiences can use zoom to meet at student schedules if they still wish to participate but cannot be on campus.	9/18/2020 1:25 PM
19	A program about economic diversity and prejudice.	9/18/2020 11:05 AM