



Dental Hygiene Clinic
31 College Drive
Concord, New Hampshire 03301
Telephone (603) 271-7160, Fax: 603-271-7182
Email Address: NHTIDentalClinic@ccsnh.edu

Client Bill of Rights

As a client in the NHTI Dental Hygiene Clinic, within the scope of dental hygiene practice and consistent with New Hampshire law, you have the right to:

1. The respect of the individuality, dignity, and rights of every client regardless of race, ethnicity, gender, sexual orientation, social or economic status, or disability.
2. The provision of comprehensive client-centered dental hygiene care to include preventative, educational, and therapeutic procedures that meet the standard of care of the dental hygiene profession.
3. A safe environment through compliance with the guidelines of the Occupational Health and Safety Administration (OSHA) and the Center for Disease Control (CDC) for infection control procedures.
4. Considerate and respectful care.
5. Be informed of current oral health status and be given appropriate referrals and recommendations.
6. Receive an explanation of recommended and alternative treatments, including all possible risks and benefits.
7. Refuse recommended treatment.
8. Be guaranteed a professional confidential client relationship regarding dental hygiene care.
9. Access information regarding treatment and available radiographs and obtain a copy of the record, upon written request.
10. Confidentiality of all records (*HIPAA Policy*).
11. Information about Dental Hygiene Clinic policies regarding length of appointments, fees for services, and faculty supervision.